TO: Health Authority CEOs

TRANSMITTAL DATE: November 4, 2020

COMMUNIQUÉ NUMBER: 2020-05

CLIFF NUMBER: 1179789

SUBJECT: Mask Use in Health Care Facilities During the COVID-19 Pandemic.

DETAILS: This document outlines Ministry of Health requirements for mask use by health care workers, non-clinical staff, patients and visitors to prevent the transmission of COVID-19.

EFFECTIVE DATE: November 4, 2020

MINISTRY CONTACT: Brian Sagar, Senior Director, Communicable Disease, Ministry of Health

St. Stephen Brown
Deputy Minister
Ministry of Health
Ministry of Health Policy

Mask Use in Health Care Facilities During the COVID-19 Pandemic

Policy Objective

• This Policy protects patients, clients, clinicians, health care workers, non-clinical staff and the public by outlining provincial expectations for the use of face masks in all health care facilities, programs and services, including community physician offices and outpatient clinics during the COVID-19 pandemic.

Definitions

• Medical mask: A medical grade face mask that meets ASTM International and ISO (or equivalent) performance requirements for bacterial filtration efficiency, particulate filtration efficiency, fluid resistance, pressure differential, flame spread, skin sensitivity and cytotoxic testing.
• Must: A mandatory requirement based on BC Ministry of Health directive.
• Non-clinical staff: All staff that are not providing clinical care including, but not limited to, administrative and office staff, facilities staff, contracted staff and volunteers.

Guiding Considerations

1. Masking guidance should be based on current evidence about the known mechanisms of COVID-19 transmission. Specifically, COVID-19 is spread by liquid droplets that come from the mouth and nose when a person coughs, sneezes, and sometimes, when a person talks.
2. Personal Protective Equipment (PPE), including masks, are one part of the hierarchy of infection prevention and exposure control measures for communicable diseases. As such, PPE are supplemental to, and not replacements for other measures on the hierarchy. These other measures include, but are not limited to:
   a. population-level measures (crowd limits, closures, quarantine/isolation, contact tracing),
   b. environmental measures (physical distancing, physical barriers, cleaning and disinfection),
   c. administrative measures (changes in work practices, decreased density), and
   d. personal measures (staying home when sick, hand hygiene).
Policy
Long-Term Care/Seniors Assisted Living Settings

- **Health care workers and non-clinical staff:**
  - All persons working in a Long-Term Care facility or Seniors Assisted Living residence **must** wear a medical mask at all times, including in common areas and break rooms unless eating and/or drinking.

- **Visitors:**
  - All visitors in a Long-Term Care facility or Seniors Assisted Living residence **must** wear a medical mask at all times.

Other Health Care Facilities and Settings where Health Care is Provided

- **Health care workers and non-clinical staff:**
  - All persons working in a clinical unit/setting/patient care area **must** wear a medical mask, including in common areas and break rooms unless eating and/or drinking.
  - All persons working in non-clinical settings **must** follow guidance for mask use in accordance with their workplace COVID-19 Safety Plan(s) required by WorkSafe BC.

- **Visitors:**
  - All visitors **must** wear a medical mask when entering and moving around any health care facility, including clinical and non-clinical areas.
  - All persons accompanying a patient in admitting/waiting areas, including Emergency Departments, **must** wear a medical mask.

- **Patients:**
  - All patients **must** wear a medical mask when entering and moving around a health care facility, including patient transport, except when requested to remove their mask by a health care professional.
  - Admitted patients **must** wear a medical mask when they leave their room.
  - Admitted patients will generally **not be required** to wear a medical mask in their rooms, with exceptions based on a health care professional’s point of care risk assessment.

Implementation

- All health care facilities **must** develop guidance materials aligned with this Policy to support local implementation.

- Exceptions to the Policy may need to be applied for people with certain medical conditions and/or to accommodate site-specific circumstances (e.g. staff/visitor/patient masking may not be required when eating/drinking at retail food establishments or cafeterias, etc.).

- All health care facilities **must** provide medical masks for all health care workers, non-clinical staff, patients and visitors where indicated in this Policy.