Social visiting guidelines for Long Term Care and Assisted Living facilities

- Only one person is allowed per visit.
- Visits must be booked in advance with the facility.
- During an active outbreak of COVID-19 at the facility, visits will not be permitted.
- Clean hands before and after visiting. Use soap and water or alcohol-based hand sanitizer.
- Cough or sneeze into your elbow and do not touch your face.
- All visitors are required to bring and wear a mask.
- Please maintain a distance of 2 arm lengths from others.
- Designated visiting areas will be provided. Visits with clients who have mobility challenges will be assessed individually.

If you have fever, a new cough, or are having difficulty breathing, call 8-1-1.

Non-medical inquiries: 1-888-COVID19 (1888-268-4319) or text 604-630-0300