Attention: Visitor Restrictions are in Effect

VISITOR POLICY

Those who are sick or in self-isolation: DO NOT ENTER

A MEDICAL MASK IS REQUIRED for all staff and visitors
Please use the mask provided

Social visitation will be suspended if there is an active COVID-19 outbreak.

ESSENTIAL VISITS

» Visits for compassionate care (such as critical illness, hospice care, end of life and medical assistance in dying).

» Visits essential to patient/client care and mental well-being, including:
  • Assistance with feeding, mobility and personal care.
  • Communication assistance and supported decision-making for people with disabilities or cognitive impairment.

» Existing registered volunteers providing services as described.
  * Essential visits are limited to one visitor at a time. For palliative and end-of-life care, more than one visitor may be allowed at a time.

SOCIAL VISITS

» Visits made by family members or friends of a resident.

» A maximum of two people (plus one child) may visit a resident at the same time indoors.

» Residents may have more visitors outdoors as long as public health guidelines are followed.

» Visitors must schedule their visit in advance with facility staff.

» Visitors may visit in the resident’s room as well as designated common areas and outdoor spaces.

All visitors must wear a medical mask and clean hands before and after visiting (using soap and water or alcohol-based hand sanitizer).

For immediate assistance, family members and visitors can call the number below:

If you have fever, a new cough, or are having difficulty breathing, call 8-1-1.
Non-medical inquiries (e.g., travel, physical distancing): 1 888 COVID19 (1 888 268-4319) or text 604 630-0300