Procedure:
If necessary, a provincial account is available to place rush orders for dry ice, ONLY for COVID vaccine storage.

For instructions on how to place rush orders of dry ice using the provincial account, contact your regional health authority vaccine logistics team. If unable to reach them, contact the Provincial Duty Health Officer:

1) Health authority vaccine logistics teams:
   - Interior Health Authority: Craig.Paynton@interiorhealth.ca
   - Fraser Health Authority: Meghan.Martin@fraserhealth.ca | 236-332-1543
   - Vancouver Coastal Health Authority: Charlene.tang@vch.ca | 604-675-3900
   - Island Health: john.bartle-clar@viha.ca | 250-415-3299
   - Northern Health Authority: chris.charters@northernhealth.ca
   - First Nations Health Authority: chuck.wilmink@fnha.ca | 604-693-6717

2) The Provincial Health Duty Officer: health.dutyofficer@gov.bc.ca | 1 (250) 686-6061

Delivery Information:
- All dry ice is shipped via courier – charged on invoice for dry ice and the dry ice bag.
- Praxair standard shipments are Monday to Friday.
- **Vancouver Area:** Standard next day delivery can be expected before noon (usually by 11am), and expedited delivery is available by request.

Any questions or requests for revision of this document should be sent to IBCOC_Operations@phsa.ca
List of Amendments

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