Dos and don’ts of self-isolation
For people who may have been exposed but do not have symptoms
April 3, 2020

If you have come into contact with an infected person, you are required to self-isolate. This does not necessarily mean that you have COVID-19, but you are at risk for developing the disease and passing the infection on to others. If you are a health care worker, please consult with your employer. Travellers returning from outside of Canada should consult federal travel guidance at canada.ca/covid19.

Do stay home for 14 days
- Work from home
- Use food delivery services or online shopping

Do protect others
- Wash your hands frequently (hand hygiene)
- Cough into your sleeve (respiratory etiquette)
- Keep 2 metres away from others (physical distancing)
- Greet with a wave instead of a handshake, a kiss or a hug

Do get creative to prevent boredom in kids
- Get creative by drawing, painting or running back yard obstacle courses and games

Do monitor your symptoms
- If you develop cough or fever and symptoms worsen, use the COVID-19 Symptom Self-Assessment tool by visiting bc.thrive.health or call 8-1-1 for health advice
- If you are having trouble breathing, call 9-1-1
- If you are directed to an assessment centre or the Emergency Department, wear a surgical mask
- If travelling by ambulance, notify the dispatcher that you may have COVID-19

Do keep in contact with friends
- Use technology, such as video calls, to keep in touch with friends and family
- Host virtual meetings, hangouts, family dinners or playdates for your kids

Do continue to exercise
- Exercise at home
- Go outside for some fresh air, a run, bike ride, rollerblade, snowshoe, walk the dog or get the mail – ensuring you stay 2 metres away from others

Do clean all high-touch surfaces
- High-touch surfaces: toilets, bedside tables and door handles should be cleaned daily using a store bought disinfectant. If not available use diluted bleach solution, one part bleach to 50 parts water (e.g. mix 10ml bleach with 500ml water), and allow the surface to remain wet for 1 minute
- If they can withstand the use of liquids for disinfection, high-touch electronics such as phones, computers and other devices should be disinfected with 60% alcohol that remains wet for 1 minute

Do not go to school, work or other public areas
- (e.g. malls, fitness centre, place of worship)

Do not use public transportation

Do not have visitors
- Except for individuals providing care or delivering food/supplies, and in that case, maintain a distance of 2 metres

Do not share personal items with others
- Including toothbrushes, towels, linens, thermometers, cigarettes, unwashed utensils, and electronic devices (such as phones and computers)

If you develop symptoms of COVID-19, continue to isolate for a minimum of 10 days after onset of symptoms. Consult the BCCDC website for more information. If your condition worsens, contact your family doctor or call 8-1-1.
Frequently asked questions

What is the point of self-isolation?
This is one way every Canadian can help slow the spread of this virus in their community and protect their friends, family, and health care workers.

Why should I self-isolate myself for 14 days if I don’t have symptoms?
You can be sick and not know it yet. It is important to stay at home because you can develop symptoms at any time.

Can I go to work?
No. You could put your co-workers at risk. Many employers have made arrangements for working from home.

Can I use taxis/public transit/ride share?
No. You cannot ensure sure that you are 2 metres form other people. Using taxis, public transit, and ride shares puts the public at risk.

Can I go for a walk outside?
Yes. It is important to continue to exercise. BUT it is important that you avoid crowded areas and stay at least 2 metres from other people. You should wash your hands before you leave your home and when you return.

Can I go to the pharmacy to pick up my medication?
No. If you need medications, use a pharmacy delivery service or ask a friend to pick them up and bring them to your home.

Can I get the mail and newspaper?
If your mail is delivered directly to your house, it is ok to go to your mailbox. Make sure you wash your hands. If your mail is delivered to an apartment or community mailbox, or the post office, ask a friend to pick-up and deliver to you.

Can I go through a drive-through for coffee/food?
No. There is a risk of infecting other community members, including food service workers. Use delivery services or ask someone to deliver coffee or food to you.

Should I cancel my haircut/pedicure/spa treatment?
Yes. These are examples of non-essential appointments. You would be exposing your service providers and the public to unnecessary risk.

Can I have visitors?
No. Use technology, such as video calls, to keep in touch with friends and family.

Can I have playdates for my kids or playdates in my home?
No. Consider novel ways to keep in touch like virtual meetings, hangouts, family dinners or playdates for your kids.

Can children play outdoors together? Can my child have a sleepover with children who are also self-isolating?
No. Children need to keep 2 metres away from other people.