

BCCDC Clinical Prevention Services Dashboard – STI Clinics

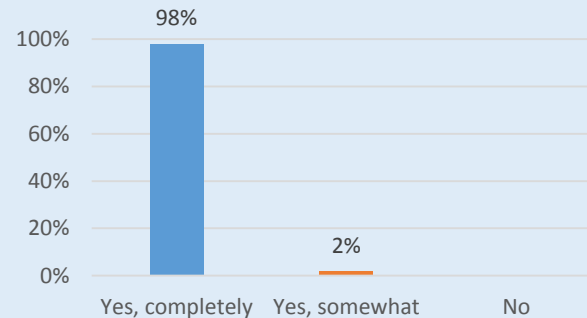


BC Centre for Disease Control
An agency of the Provincial Health Services Authority

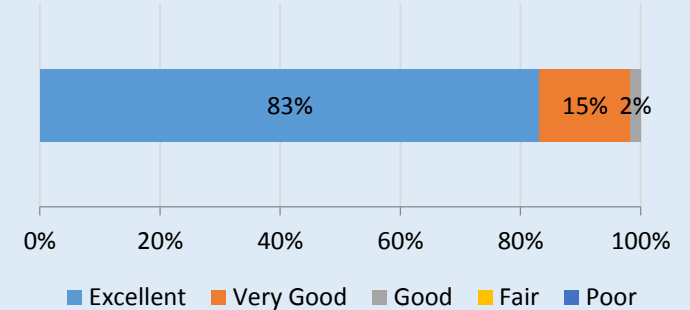
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One hundred and nineteen STI clients
completed the survey

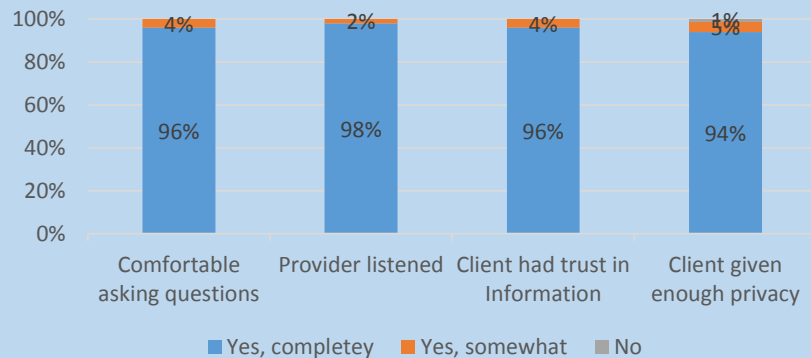
WILLINGNESS TO RECOMMEND STI CLINICS



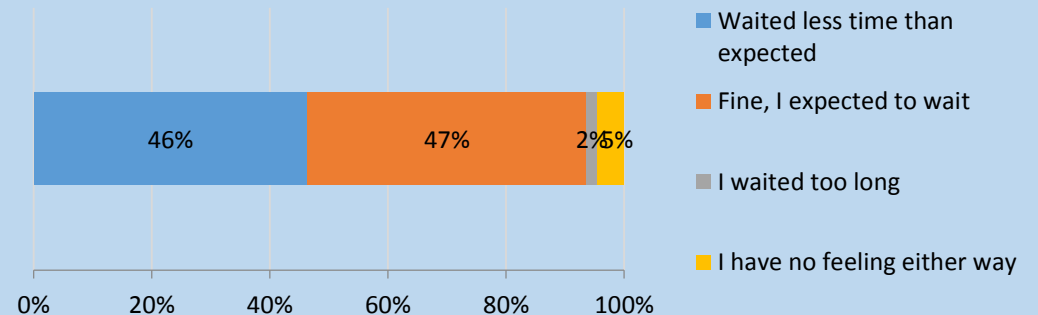
OVERALL RATING OF CLIENT EXPERIENCE



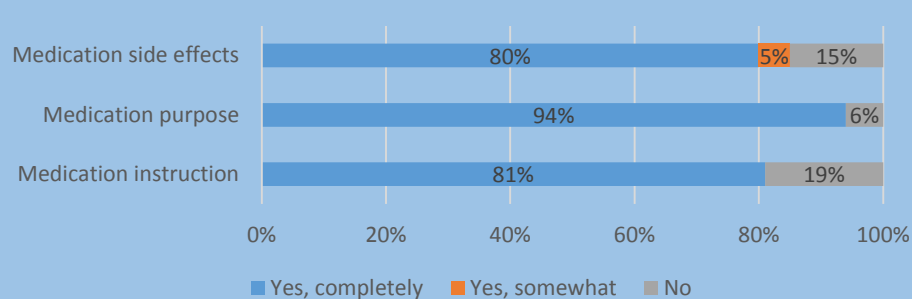
COMMUNICATION AND INFORMATION



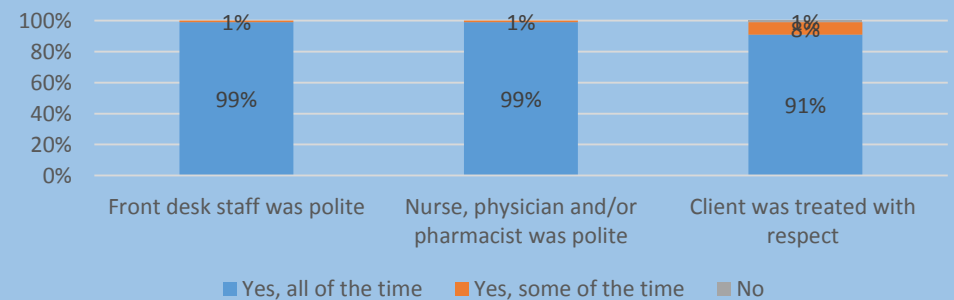
CLIENT FEELING ABOUT WAITING TIME PRIOR TO APPOINTMENT STARTING



MEDICATION INFORMATION



STI CLIENTS' PERCEPTION OF STAFF RESPECT AND COURTESY



BCCDC Clinical Prevention Services Dashboard – TB Clinics



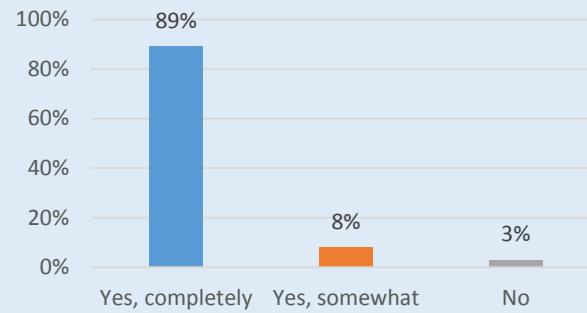
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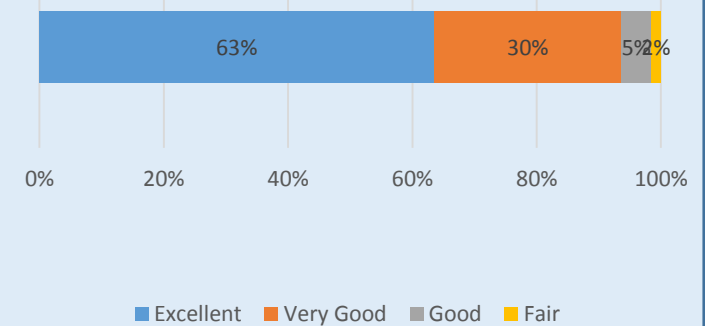
Sixty-three TB clients completed the survey

* Noted information should be considered
with caution due to small sample size

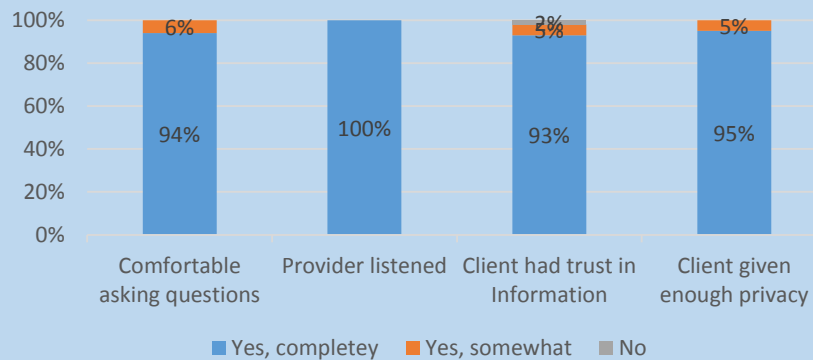
WILLINGNESS TO RECOMMEND TB CLINIC



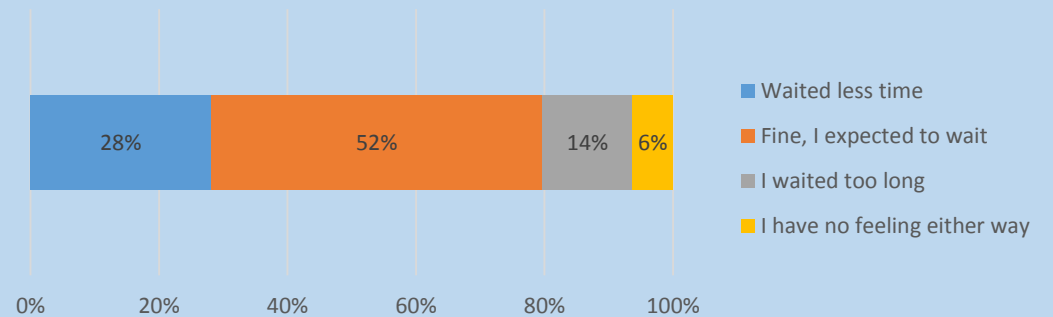
OVERALL RATING OF CLIENT EXPERIENCE



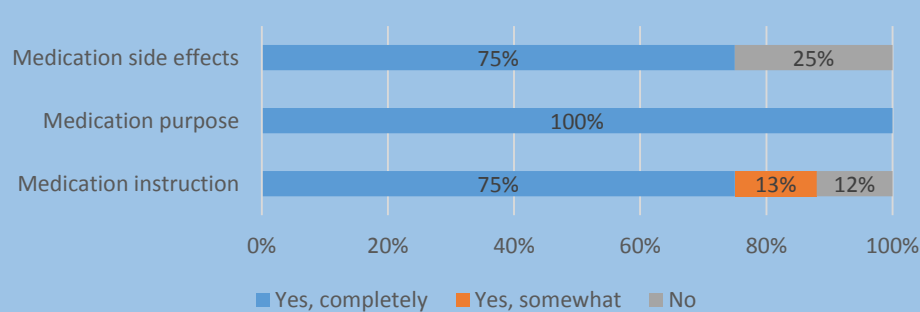
COMMUNICATION AND INFORMATION



CLIENT FEELING ABOUT WAIT TIME PRIOR TO APPOINTMENT STARTING



*MEDICATION INFORMATION



STI CLIENTS' PERCEPTION OF STAFF RESPECT AND COURTESY

